

# HXR-NX5R System software update

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Windows

Mac

2017/04/28

## Preparing system software update

Please prepare the following items in addition to your camera.

### System requirements for a computer

#### 【 Windows 】

##### **[Supported OS]**

Windows® 10

Windows® 8.1

Windows® 7 SP1

##### **[Other system requirements]**

- Hard disk space: 300MB or more
- RAM: 512MB or more

\* Please close all other application software before updating the system software .

#### 【 Mac OS 】

##### **[Supported OS]**

Mac OS X v.10.8 – 10.11

macOS v.10.12

##### **[Other system requirements]**

- CPU: Intel processor

\* Core Solo and Core Duo processors are no longer supported.

- Hard disk space: 300MB or more
- RAM: 512MB or more

\* Please close all other application software before updating the system software .



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## Other items

### **Power source for the camera**

- AC-L100C (supplied)

Note: The update can be performed only when using AC adaptor. Battery cannot use for this update.

**USB cable(supplied) Type A Male to Micro-B Male Cable**

# HXR-NX5R System software update

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Windows

For Windows



- When performing the system software update, please use the supplied AC adaptor. update doesn't work in case using battery.
- Do not remove the AC adaptor during the update; otherwise, the camera may become inoperable due to the sudden power shutdown.
- Remove the memory card / memory recording unit from the camera beforehand.
- After update is completed, all setup returns to the default settings set at the factory.

## 1. Download the update file

Please save the downloaded file onto the Desktop of your computer (recommended).

HXR-NX5R



Update\_HXRNX5RV110.exe

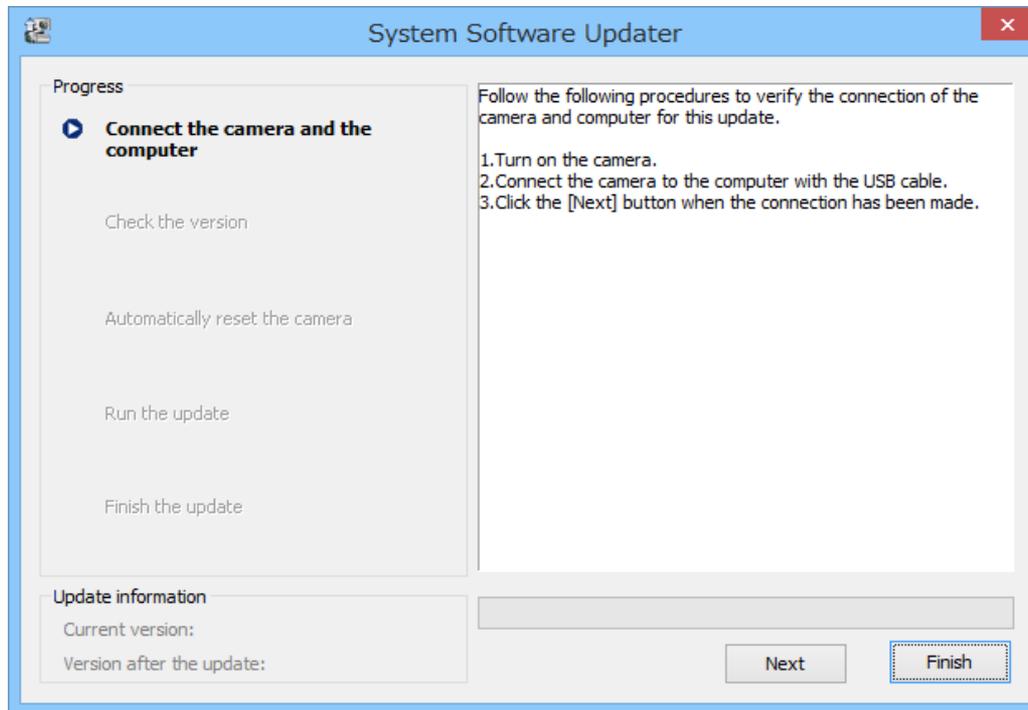
File size: 82,448,112 bytes

For Windows 8.1/10 users;

Under the initial settings of Internet Explorer, the update file will be saved in the [Downloads] folder. Click the [Desktop] tile from the Start screen and find the downloaded file in the [Downloads] folder by using Explorer.

## 2. Start up System Software Updater

- Close all currently running programs on your computer.
- Double-click downloaded file to start up System Software Updater



### 3. Connect the camera to the computer

1. Camera power on by AC adapter.
2. Connect the camera to the computer with the supplied USB cable.

If the computer cannot find the camera, the message “ Could not find the camera for this update.” appears on the computer display. Try the following if this happens.

- Disconnect the USB cable and connect it again.
- If the computer has multiple USB terminals, try with the other terminals.  
(Your computer may have some USB terminals on the backside.)



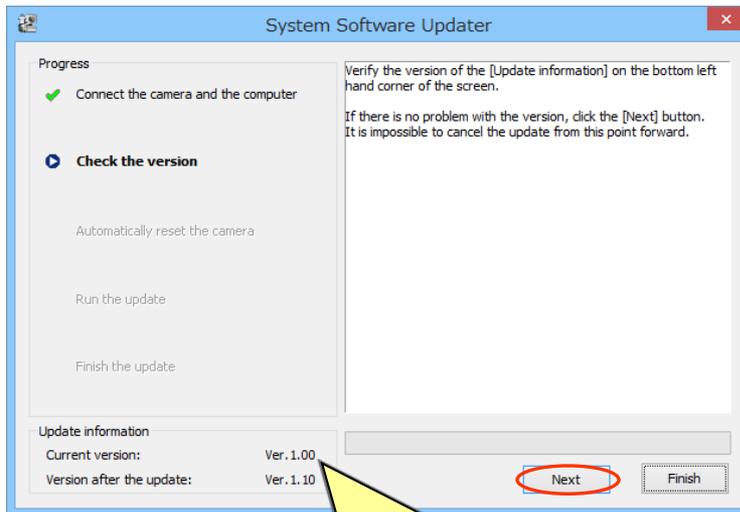
## 4. Check if the update is required

1. When click the [Next] button on the System Software Updater it will display like the below.

Note: Never power off until finish the upgrading.

2. After confirming the current version on the screen, click the [Next] button.

### Firmware Updater



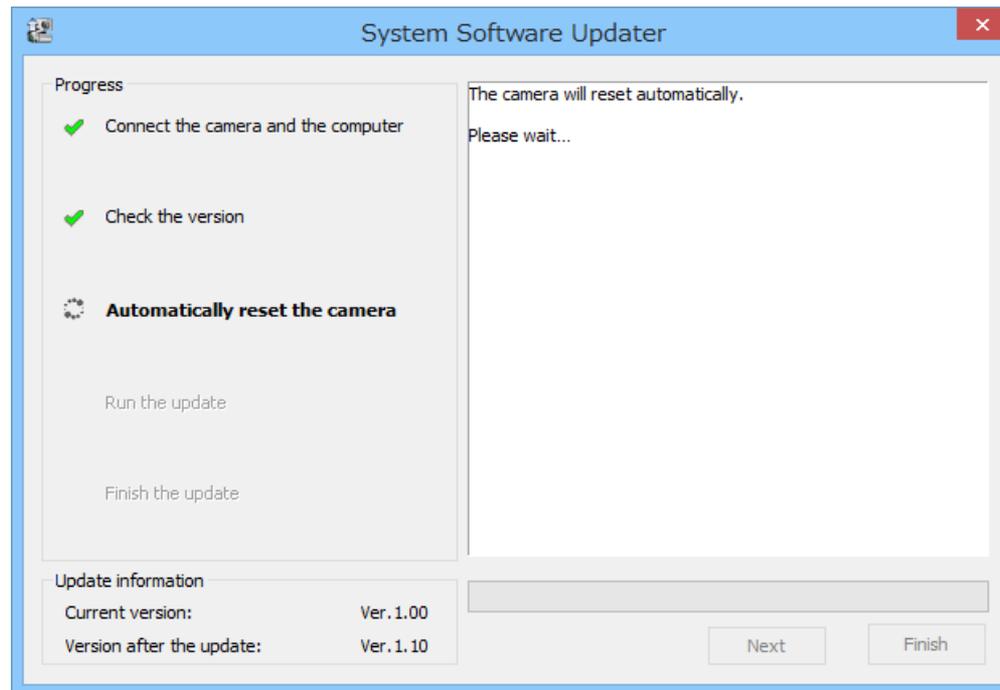
Current version Ver.1.00 is a target version.

### Camera's LCD screen

Follow the instructions on the computer.

## 5. Reset the camera

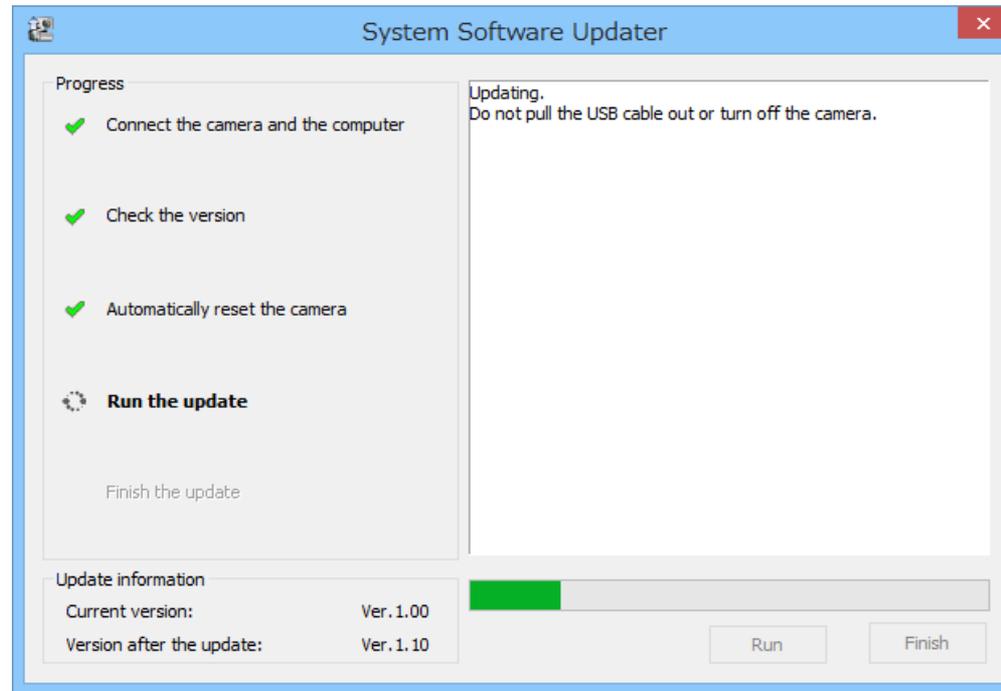
The information is displayed as shown below, the reset of the camera is done.



## 6. Start the update

After the reset work, will start the update. During the update (about 5-10 minutes), you will see the progress bar.

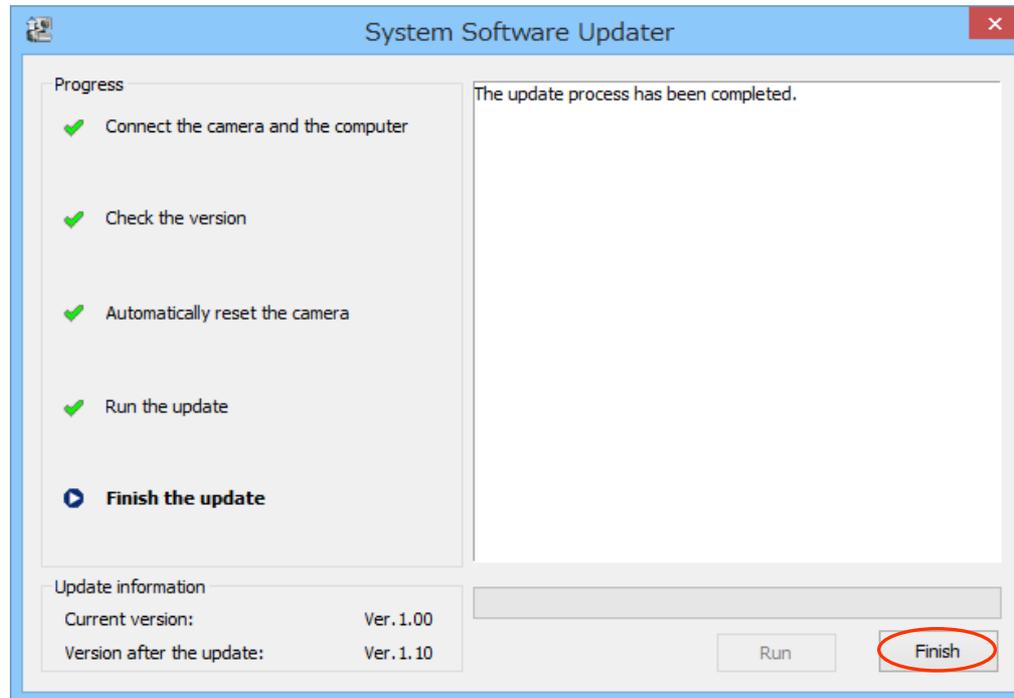
Note: Never turn off the camera nor disconnect the USB cable while upgrading.



## 7. Complete the update

When the update is completed, the Finish the update screen appears. Click the [Finish] button and disconnect the USB cable.

Note: After the update is complete, please do the date and time setting cycle the power of the camera body.



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## 8. Check the system software version

Follow the instruction below to confirm the system software version is Ver.1.10.

Select [Menu] → [SYSTEM] → [VERSION DISPLAY] on the camera.  
The system software version is displayed.



END

# HXR-NX5R System software update

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Mac

For Mac OS



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## 1. Download the update file

Please save the downloaded file onto the Desktop of your computer (recommended).

HXR-NX5R



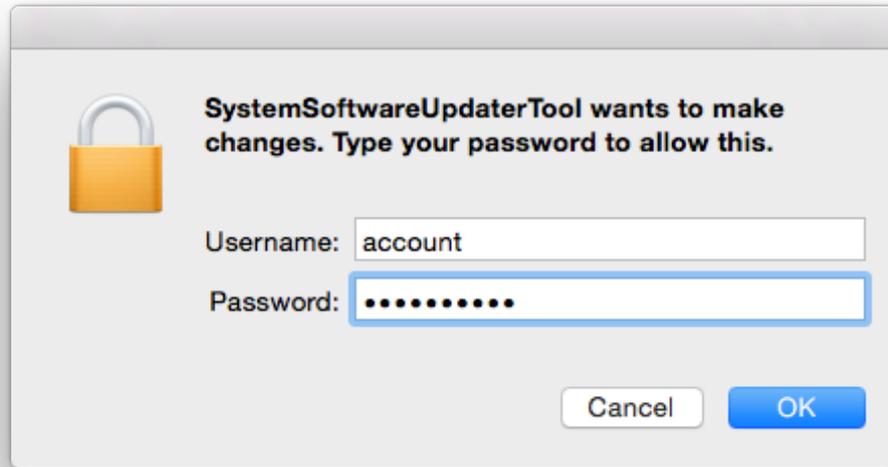
Update\_HXRNX5RV110.dmg

File size: 84,626,128 bytes

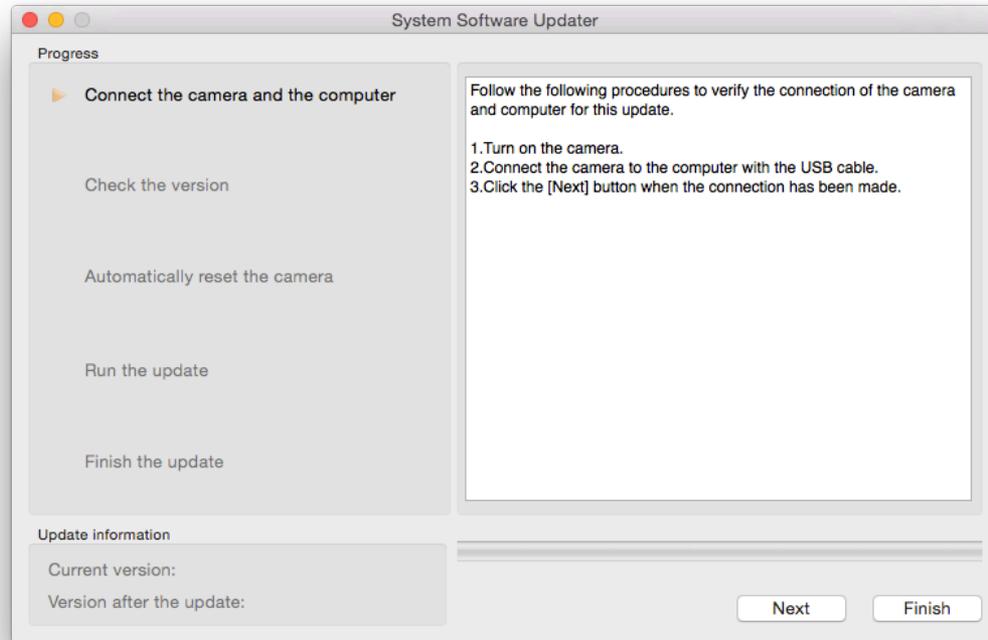
## 2. Start up System Software Updater

\* Please close all other application software before updating the system software .

1. Double-click the downloaded file [Update\_HXRNX5RV110.dmg].  
Do not connect the camera yet at this point.
2. [Update\_HXRNX5RV110] icon appears on the Desktop.
3. Double-click the [System Software Updater] icon.
4. To load a kernel extension, the message prompts you to allow the application to make changes. Type the password for the administrative account.



## 5. System Software Updater starts up.



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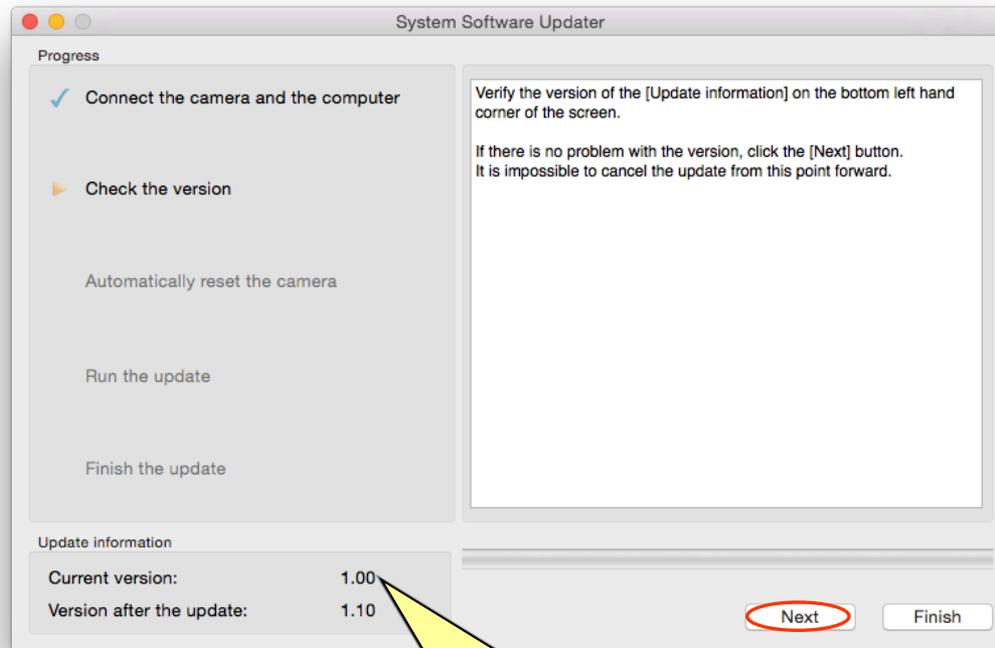


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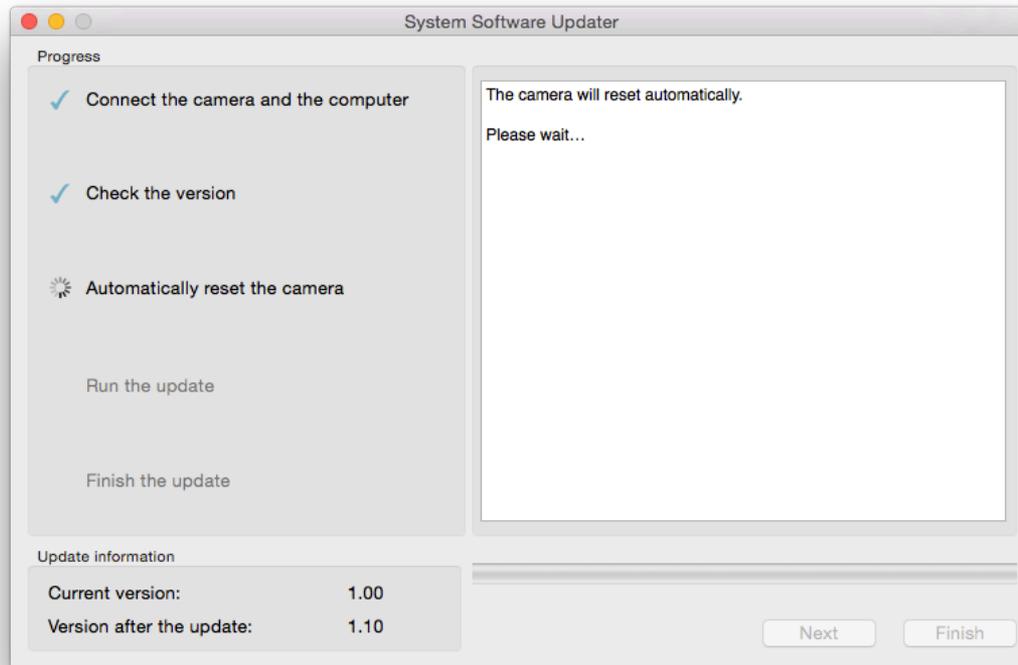
2. After confirming the current version on the screen, click the [Next] button.



Current version Ver.1.00 is a target version.

## 5. Reset the camera

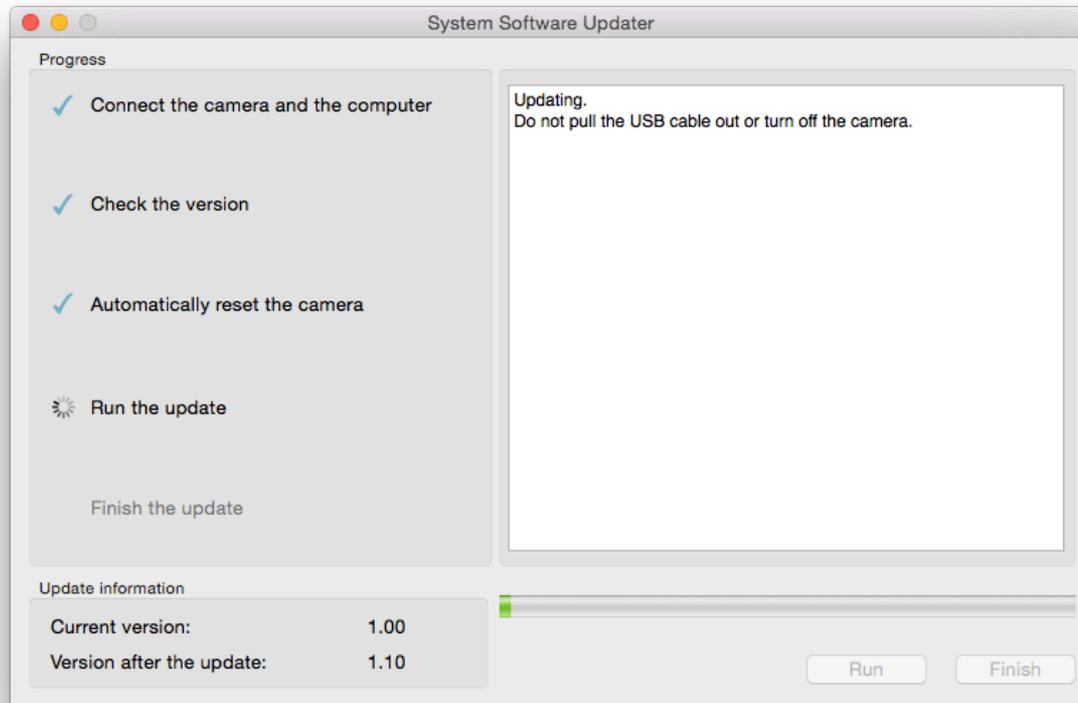
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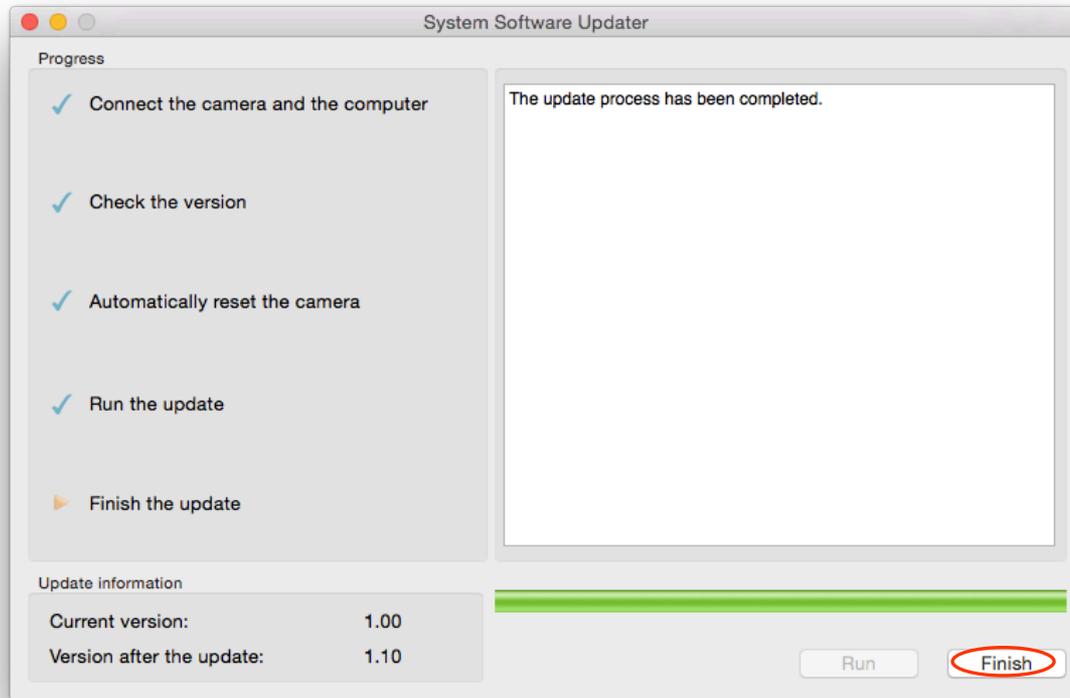
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Follow the instruction below to confirm the system software version is Ver.1.10.

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The system software version is displayed.



END